

# Terms & Conditions

Please take the time to read and understand our terms and conditions of booking prior to booking your retreat.

- Your Spanish Yoga Retreat place is secured and reserved by paying a minimum non-refundable 30% deposit of €400 of the total cost of your holiday. This deposit is non-transferable.
- The balance 70% payment is due no later than 8 weeks before the day you are due to arrive. If we do not receive your balance payment, your place may be given to another guest.
- Last-minute bookings must be paid for “in full” at the time of booking.
- Payments can be made as a single one off payment or as 3 separate payments.

## **Cancellation Policy:**

If you cancel your booking, cancellation fees will apply. A cancellation will only be effective when we receive written confirmation of the cancellation and have responded acknowledging the cancellation. If you cancel your retreat:

- 8 weeks or more prior to the retreat start date, we will retain the deposit and refund the balance.
- 4 to 8 weeks prior to the retreat date, we will retain 50% paid minus the deposit by you in connection with the booking.
- 4 weeks prior to booking 0% refund.
- Any refunds allowed will incur a 3% processing charge and less bank charges.
- If the Retreat is cancelled all costs will be refunded.

We advise you take out cancellation insurance at the time of booking, which will help cover any cancellation fees. If you fail to join the retreat, arrive after the commencement of the retreat, or leave the retreat prior to its completion, no refund will be made.

## **Health Policy:**

(a) It is your responsibility to let your Yoga Instructor know if you have any injuries and to be mindful at all times of your own body's capability during the retreat. If you experience any injury or discomfort during any activity during the retreat, then you must desist immediately.

(b) It is also your responsibility to consult a doctor with an understanding of yoga to check that you are sufficiently fit and healthy to undertake yoga classes and other physical activities that you may choose to do whilst on the retreat.

(c) Please advise Your Yoga Instructor of any mental or physical health conditions and dietary

requirements before you book. If you have health conditions and dietary requirements that may be affected by the activities offered on our retreats we reserve the right to advise you to desist and in the interests of your wellbeing, or others, we may decline your stay at our retreats.

(d) Whilst all measures are taken to ensure a high standard of health and safety, the property is situated in the mountains where the land is uneven and we and the involved parties, such as your Yoga Instructor shall not be responsible for any injuries caused by uneven terrain.

(e) Not suitable for Pregnant women.

### **Liability Policy**

(a) We and the involved parties such as your Yoga Instructor, accept the responsibility for ensuring that the retreats are supplied as described and that the services we are contractually obliged to provide are to a reasonable standard.

(b) We do not accept any liability for cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control.

(c) We and the involved parties, such as your Yoga Instructor, are not liable for any injuries you may incur. Yoga classes are undertaken at your own risk. We are not liable for any medical or psychiatric conditions, which may develop during or subsequent to the retreat. We are not liable for loss of, or damage to, your personal property.